

# ON TAP

## NEWSLETTER

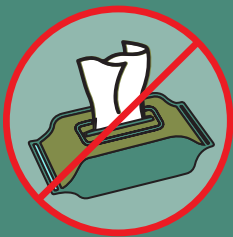
NOVEMBER  
2024

### SAVE YOUR PIPES DON'T FLUSH WIPES!

Wipes are convenient, but even those marked “flushable” or “disposable” aren’t safe for your pipes or the sewer system.

Flushing wipes leads to sewer clogs and “fatbergs” (masses of debris and grease in the wastewater), which can cause sewer backups and overflows, putting your home and our environment at risk.

Always place wet wipes, baby wipes, cleaning wipes, cosmetic wipes, paper towels, tissues, and similar items in the trash can, not the toilet.



WET  
WIPES



CLEANING  
WIPES



PAPER  
TOWELS

### WHAT'S SAFE TO FLUSH

ONLY FLUSH THE THREE P'S:



PEE



(TOILET) PAPER



POOP

### SPARK OF LOVE TOY DRIVE

HELP MAKE THE HOLIDAYS BRIGHTER FOR  
ORANGE COUNTY KIDS IN NEED!

TCWD is partnering with the Orange County Fire Authority (OCFA) to collect and distribute toys to non-profit organizations throughout Orange County during the annual Spark of Love Holiday Toy Drive.

#### HOW TO GIVE

Now through Friday, Dec. 13

- Drop off new, unwrapped toys at TCWD's Administrative Office located at 32003 Dove Canyon Drive, Trabuco Canyon, CA 92679.
- You can learn more, or make a monetary donation to the OCFA Foundation, at [ocfa.org/toydrive](https://ocfa.org/toydrive).



## MEET TCWD

### EMPLOYEE SPOTLIGHT

#### OSCAR ULLOA

#### WASTEWATER OPERATIONS SUPERINTENDENT

##### Key responsibilities:

Overseeing wastewater operations, including TCWD's wastewater treatment plant, sanitary sewer collections system and recycled water distribution system.

**Experience:** 10 years at TCWD

**Best thing about working at TCWD:** Oscar enjoys using science to protect the environment and public health. Wastewater treatment involves using naturally occurring organisms and creating the optimal conditions for them to speed up the treatment process. TCWD transforms waste into something safe, preventing harm to the environment and reducing health risks for the community.

##### Favorite Quote:

**"CLEAN WATER KEEPS COMMUNITIES SAFE, HEALTHY AND THRIVING."**



TCWD Wastewater Treatment Plant and Recycled Water Reservoir



## WATER NEWS FOR TCWD CUSTOMERS



Sign up for email updates from TCWD to stay informed. Register at [TCWD.ca.gov/email](mailto:TCWD.ca.gov/email).

## BOARD OF DIRECTORS AND GENERAL MANAGER

Stephen Dopudja, President  
Edward Mandich, Vice President  
Glenn Acosta, Director  
Don Chadd, Director  
Michael Safranski, Director  
Fernando Paludi, General Manager

## STAY IN TOUCH



**Trabuco Canyon Water District**  
32003 Dove Canyon Drive  
Trabuco Canyon, CA 92679



**(949) 858-0277**



**customerservice@tcwd.ca.gov**



**tcwd.ca.gov**

## TAP INTO WATER TECH

TCWD customers can use the free Dropcountr app to monitor water usage and get notified about leaks. Sign up using your TCWD account details at [dropcountr.com](https://dropcountr.com).

### Getting Started with Dropcountr

Scan the QR code to see a list of frequently asked questions and instructions to help you get started.



Need help? Reach out to us at **(949) 858-0277** or [customerservice@tcwd.ca.gov](mailto:customerservice@tcwd.ca.gov).

