

TRABUCO CANYON WATER DISTRICT**SB272 COMPLIANCE LIST - ENTERPRISE SYSTEM(S) CURRENTLY USED BY TCWD**

SYSTEM PRODUCT	CURRENT SYSTEM VENDOR	SYSTEM PURPOSE	DATA CATEGORY	SYSTEM PRIMARY CUSTODIAN	COLLECTION FREQUENCY	UPDATE FREQUENCY
Incode 10	Tyler Technologies	Utility Billing	Customer Accounts	Administration & Customer Service	Daily	As Needed
Incode 10	Tyler Technologies	General Ledger	Financial Data	District Treasurer & Accounting	Daily	As Needed
Cartegraph	OpenGov	Computerized Maintenance Management System (CMMS)	Asset Management, 811, Backflow Device Testing	Administration & Customer Service	As Needed	As Needed
Exchange	Microsoft	Email System	Email	Information Technology	As Submitted	As Needed
tcwd.ca.gov	Granicus	Official Website	Website	Administration, Information Technology, Customer Service	As Submitted	As Needed
onlinebiller.com	Infosend	Utility Billing	Customer Accounts	Administration & Customer Service	Daily	Daily

UPDATED: November 2024