

ON TAP

NEWSLETTER

SEPTEMBER
2024

TCWD BOARD HOLDS SECOND COMMUNITY FORUM

Chat WITH TCWD

On Sept. 5, TCWD opened its doors to the community for an evening of dialogue on all things water.

Chat with TCWD community forums are intended to provide an opportunity for District customers to learn about the services they pay for in an informal, interactive setting. The Chat was hosted by Board President Stephen Dopudja and Vice-President Ed Mandich and included guest presenter Karl Seckel of the Metropolitan Water District Board of Directors. The audience of about 30 community members learned about the reasons behind the increasing wholesale cost of water purchased by agencies like TCWD, the flow capacities of different water meter sizes and how they are correlated to fixed charges under Proposition 218, the law that governs water rate-setting in California, and how the District is working to lower costs and bring in state and federal grant funding to help fund infrastructure improvements. The Chat's format allowed customers to ask many questions and express their views without the time and discourse limitations as part of the laws that govern Board of Directors' meetings.

DOVE LAKE A CRITICAL FACILITY IN AIRPORT FIRE RESPONSE

When the Airport Fire exploded from a small brush fire in Trabuco Canyon on Sept. 9 to over 20,000 acres, several firefighting aircraft quickly responded to the scene. As with past wildfires over the years, Dove Lake, which is operated and maintained by TCWD, was a preferred location for helicopters to reload with water by submerging a flexible pump hose while hovering above the reservoir's surface. During peak response times, up to three aircraft were each making several runs to Dove Lake every hour. TCWD treats this as a reminder of the importance of reinvesting in our infrastructure and managing our resources efficiently so that we are poised to protect our communities in times of crisis. A major capital improvement project for Dove Lake is scheduled within the next three years to ensure the dam is in compliance with current design standards.

TCWD appreciates all the courageous firefighters and first responders on the ground and in the air who worked tirelessly to protect our community.





INFRASTRUCTURE UPDATE

BARNEBURG SEWER LIFT STATION RE-COATING PROJECT

Behind the scenes in the hilly communities we serve, sewer lift stations work 24/7 under very corrosive conditions to collect and pump raw sewage uphill where it can be treated and reused as recycled water for landscape irrigation. Periodic re-coating of deep collection wells and manholes at our lift stations is necessary to extend the life of structures and prevent damage caused by caustic gases and root intrusion. Investing in this type of proactive maintenance makes our facilities last longer, saving future ratepayer funds. Such a re-coating project was recently completed at the Barneburg Lift Station in the Dove Canyon community. TCWD Sanitation crews bypassed sewage flows to enable access to structures for the re-coating contractor. Crews were also able to replace obsolete pipes and other equipment. The project took two weeks to complete and cost \$58,000.

Thanks to TCWD Sanitation operators for the work they do to keep it flowing cost-effectively!



BOARD OF DIRECTORS AND GENERAL MANAGER

Stephen Dopudja, President
Edward Mandich, Vice President
Glenn Acosta, Director
Don Chadd, Director
Michael Safranski, Director
Fernando Paludi, General Manager

STAY IN TOUCH

-  **Trabuco Canyon Water District**
32003 Dove Canyon Drive
Trabuco Canyon, CA 92679
-  **(949) 858-0277**
-  **customerservice@tcwd.ca.gov**
-  **tcwd.ca.gov**

SIGN UP FOR EMAIL UPDATES

Join TCWD's email list to get current news and information delivered to your inbox. Sign up at www.tcwd.ca.gov/email.



SIGN UP FOR DROPCOUNTR TODAY

Track your water usage, receive leak notifications and more with the free Dropcountr app. Register on your mobile device or desktop using your TCWD account information at dropcountr.com. Contact TCWD at (949) 858-0277 or customerservice@tcwd.ca.gov with any questions.

dropcountr
A KUBRA® Company



Go to AlertOC.com to create and manage your own account to receive alerts that may impact where you live, work, or play!

ALERTOC.ORG

SIGN UP TODAY FOR ALERTOC

AlertOC is a mass notification system designed to keep OC residents and businesses informed of emergencies that may require immediate life-saving actions. By registering with AlertOC, time-sensitive voice messages from the County or City in which you live or work may be sent to your home, cell or business phone. Text messages may also be sent to cell phones.

Visit AlertOC.org to register.