

ON TAP

NEWSLETTER

AUGUST
2024

Chat WITH TCWD

COMMUNITY FORUM

YOU'RE INVITED!

Join us and bring your questions to the next Chat With TCWD community forum for an evening of light refreshments and conversation with staff and Board members centered around these hot topics:

Know your flow: What's in TCWD's meter fixed charge and why does it vary with meter size?

- TCWD representatives will use actual water meters to demonstrate the 'what' and 'why' of meter capacity

The big picture: What is driving higher water rates in Southern California?

- A board member from the Metropolitan Water District will discuss the factors and trends influencing water rates for 19 million people, including TCWD customers.

Your rates at work: How is TCWD spending your ratepayer funds on infrastructure improvements?

- TCWD representatives will highlight the importance of reinvesting in our water and wastewater facilities

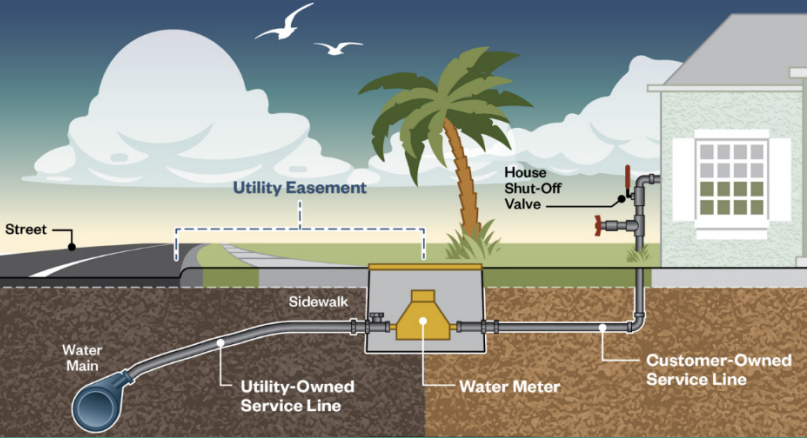
DATE AND TIME

Sept. 5, 2024 | 6:30-8:30 p.m.

LOCATION

TCWD Administration Building

32003 Dove Canyon Drive, Trabuco Canyon, CA 92679



REGULATORY CORNER

TCWD CONFIRMS WATER SYSTEM IS LEAD-FREE

Cost-effective inspection protects public health

TCWD is pleased to report that our entire water system is completely lead-free. In July, TCWD completed a mandated inspection for lead in customer water services lines within the communities we serve. The District is complying with the Lead and Copper Rule (LCR), a federal Environmental Protection Agency (EPA) regulation intended to protect the public from exposure to lead in drinking water. Under the latest update to the LCR, the EPA requires all water utilities to identify the pipe material of the customer-owned service line, between the water meter and the home (see diagram above). TCWD previously inventoried the District-owned portion of the service lines and found no lead.

While TCWD is committed to protecting public health, the cost of complying with state and federal regulations significantly impacts our budget. The District has been determined to comply with the EPA's lead regulation in the most cost-effective manner. In addition to participating in a multi-agency cost-sharing approach, the District saved an additional \$65,000 by performing the recent field inspections with internal resources rather than paying outside contractors.





BOARD OF DIRECTORS AND GENERAL MANAGER

Stephen Dopudja, President
Edward Mandich, Vice President
Glenn Acosta, Director
Don Chadd, Director
Michael Safranski, Director
Fernando Paludi, General Manager

STAY IN TOUCH

-  **Trabuco Canyon Water District**
32003 Dove Canyon Drive
Trabuco Canyon, CA 92679
-  **(949) 858-0277**
-  **customerservice@tcwd.ca.gov**
-  **tcwd.ca.gov**

MEET TCWD

EMPLOYEE SPOTLIGHT

LORRIE LAUSTEN, P.E.
DISTRICT ENGINEER

Key responsibilities: Managing TCWD's Engineering Department staff and activities, including water, wastewater, and recycled water capital improvement programs, GIS program, asset management and developer-related services.

Experience: 20 years at a water/wastewater agency

Best thing about working at TCWD: Lorrie was inspired to work at TCWD because of the variety of projects in both water and wastewater. She enjoys working closely with operations staff to solve problems to continuously improve service to TCWD customers.

Favorite Quote:

**"OUR MISTAKES DON'T LIMIT US,
ONLY OUR FEARS DO."**

SIGN UP FOR EMAIL UPDATES

Join TCWD's email list to get current news and information delivered to your inbox. Sign up at www.tcwd.ca.gov/email.



VIDEO: BEHIND THE SCENES AT TCWD

See how TCWD provides customers with reliable, affordable water, wastewater and recycled water services in this video produced in partnership with the Municipal Water District of Orange County.

Scan QR Code
to Watch

