

ON TAP

NEWSLETTER



APRIL
2023

SEASONAL WELLS PROVIDE LOCAL WATER RELIABILITY

After three consecutive drier than normal winters, the recent storms have resulted in a significant volume of water in the District's wells in the canyon, which we are currently pumping into the distribution system. At the time of this writing, the District's total system demand is being met by well production and will continue to supplement imported water purchases into the summer months. For example, the 2019 winter storm events resulted in the production of more than 521 acre-feet or roughly 169 million gallons of local water. This local water production is valuable as it allows the District to save money by purchasing less imported water to meet system demands, which results in an overall cost savings for District customers.

ACCESS TO WATER METERS

TCWD's Customer Service Field Representatives read each meter in the District's service area once a month. This means that District staff collect meter reads either visually or through our Automatic Meter Reading (AMR) system. Unfortunately, there are some instances when landscaped areas have overgrown, or there have been changes made to a property which prevent access to the water meters.

We appreciate your assistance in providing District staff the necessary, safe access to the water meter at all times, including during initial landscaping and any subsequent modifications. This allows our team to work in a safe and time-efficient manner. Thank you for your understanding and assistance.



TCWD FACES RISING COSTS TO MAINTAIN WATER AND SEWER INFRASTRUCTURE

Did you know that most of TCWD's water and sewer infrastructure is now 30 to 60 years old or more? The pipes, pumps, valves, motors, filters, electrical systems, and the structures that house them, all require not only regular maintenance but also periodic rehabilitation and replacement to maintain the quality and reliability of service to our 13,000 customers. TCWD has embarked on a comprehensive construction program to modernize our water and sewer pump stations and treatment plants for the next generation of customers. Unfortunately, we are experiencing the same cost inflation, supply-chain disruptions and labor shortages impacting other utilities and businesses. And while the very wet winter and spring in Southern California helps with the drought, it results in less revenue to meet those rising costs. TCWD's Board of Directors is currently weighing different options for enhancing revenue to cover the cost of providing services and re-investing in our infrastructure. Learn more at www.tcwd.ca.gov.




CHECK OUT OUR WATER AWARENESS DAY EVENT


Saturday, May 6 | 10 a.m. – 2 p.m.

TCWD's 2023 Water Awareness Day Event is scheduled for Saturday, May 6, 2023, from 10 a.m. – 2 p.m. at the TCWD Administrative Facility. This annual event focuses on the importance of water use efficiency, the protection of our precious natural resources, and the necessity of conservation practices, which includes water recycling and the capture of rainwater and urban runoff.



STAY IN TOUCH

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DID YOU KNOW?


Trabuco Canyon Water District is proud to be your trusted, independent neighborhood water district. Here are five fast facts to help you get to know TCWD.

 **61 years:** TCWD has provided reliable, dependable service since 1962, the same year the Beach Boys released "Surfin' Safari," a travelogue of California surf spots, including Huntington Beach, Doheny State Beach and Laguna Beach.

 **13,659 served each year:** TCWD provides water to residents and businesses throughout our 8,200-acre service area that covers portions of Rancho Santa Margarita, Lake Forest, Mission Viejo, Trabuco Canyon and areas of unincorporated Orange County.

 **Clean, safe drinking water:** TCWD provides water that meets all local, state and federal standards. We also offer recycled water, reclaimed water and wastewater services.

 **Complex infrastructure and technology systems for water and wastewater delivery and treatment to benefit our customers:** TCWD's primary facilities include our Water Treatment Plant in Lake Forest, the Wastewater Treatment Plant located in upper Robinson Ranch, the Trabuco Creek Wells facility in Trabuco Canyon, our state-of-the-art water testing lab and our Administration Facility that sits just outside the gates of Dove Canyon.

 **66 miles of pipelines:** TCWD delivers water at the highest altitude of any water district in Orange County. To distribute the treated water throughout the distribution system, the District has eight pump stations, seven treated water storage reservoirs, and approximately 66 miles of pipelines.

