



ON TAP

Newsletter | July 2022
www.tcwd.ca.gov

2022 SMART METER PROJECT

Beginning September 2022, the District will implement its planned AMR/AMI ("Smart Meter") Project. The District competitively bid this \$1.7M capital improvement project and awarded a contract to Ferguson Waterworks, which includes Neptune Technology Group and Dropcountr, to replace, and in some cases upgrade, all 4,200 water meters and to provide an online and mobile water use efficiency-based customer solution.

Over the last few years, approximately 25% of all the District's meters have been changed out to new smart meters which communicate wirelessly via radio communication to dedicated District equipment. This technology resulted in increased efficiencies, and the District then pursued and was awarded a \$500,000 WaterSMART Grant from the Bureau of Reclamation in 2021.

The District plans to complete this project in early 2023 with the assistance of a contract installation team and District employee oversight, and will provide advance notification to our customers prior to the temporary service interruption and meter change out. Please ensure your account information is up to date so we can contact you in advance.

One of the many benefits of this project is the Dropcountr online portal and mobile application for customers - a free opt-in solution that will be available to all active District customers when the project is completed.



With Dropcountr, customers will be able to track their water use in annual to hourly intervals, receive leak notifications, compare their water use to similar households and use electronic bill payment.

We are excited to launch this project in order to provide more tools for our customers in managing their water use. For more information about this project, please contact us at (949) 858-0277.

DROUGHT STATUS UPDATE

TCWD has activated its Water Shortage Contingency Plan (WSCP) Level 2 which targets water use reductions equivalent to approximately 20% through the following actions:

- Voluntary three-days-per-week watering April through October for lawn or landscaped areas using drinking water; and one-day-per-week November through March.
- Targeted outreach to HOAs and other irrigation customers using drinking water regarding conservation measures to be enforced in deeper WSCP levels, if necessary.
- Requirement to fix leaks or breaks in their systems within 48 hours of notification by the District.
- Encouraging best practices for recreational water features such as pools and spas (included in WSCP)

Visit bewaterwise.com for water and money saving tips and rebates.



2022 WATER AWARENESS DAY EVENT

This year marked the return of our annual event that highlights the services the District provides to our customers in a fun way for the entire family. We had a great time sharing the day with you, and we look forward to next year's event!

Board of Directors

- Don Chadd, President
- Stephen Dopudja, Vice President
- Glenn Acosta, Director
- Ed Mandich, Director
- Mike Safranski, Director
- Fernando Paludi, General Manager

The Board of Directors Regular Meeting is scheduled for the third Thursday of each month at 7:00 p.m. at the Administrative Facility located at 32003 Dove Canyon Drive, Trabuco Canyon. The public are welcome to attend or participate virtually via teleconference.

Board Meeting Highlights

April 2022

- Financial Analysis & Rate Study Contract Award
- Biological Resources Assessment & Mapping Services Award
- MWDOC Budget Review
- TCWD Budget & CIP Review

May 2022

- Adoption of Ethics Policy Update
- Approval of Golf Club Sewer Lift Station Pump purchase
- Water Emergency Response Organization of Orange County (WEROC) presentation

June 2022

- Adoption of Expense Reimbursement Policy Update
- Adoption of Appropriations Limit for FY 2022/23
- Adoption of FY 2022/23 Budget & CIP

